

## UIN NO.

## **CUSTOMER INFORMATION SHEET**

Description is illustrative and not exhaustive

S.No.	TITLE	DESCRIPTION	REFER TO POLICY CLAUSE NO.
1	Product	OVERSEAS TRAVEL INSURANCE 2014	
	Name	(Business and Holiday)	
2	What am I covered for	a. Medical Expenses and repatriation– Medical expenses due to sudden, unexpected sickness and/or accident, when insured is outside republic of	5.A
		India.	5.B
		<ul> <li>b. Personal accident – Death or Permanent disablement solely due to accident occurred outside India during the covered trip</li> </ul>	
		c. Total Loss of checked-in Baggage	5.C
		d. Delay of checked in baggage – Delay of more than 12 hours from the	5.D
		arrival time in receiving the checked in baggage in the outbound flight from the Republic of India	
		e. Loss of Passport- reasonable expenses incurred in obtaining travel documents/ duplicate/ fresh passport	5.E
		<ul> <li>f. Personal Liability – If the Insured person becomes legally liable to pay any accidental Third Party bodily injury claims or Third Party property</li> </ul>	5.F
		damages arising from an incident during the covered trip	
		g. Trip delay – Reasonable additional accommodation charges and	5.0
		travelling expenses incurred due to Delay of trip beyond 6 hours of scheduled departure.	5.G
		h. Pecuniary loss on account of Trip cancellation due to an insured peril	5.H
		<ul> <li>Distress allowance on account of Hijacking of the common carrier in which the insured is travelling</li> </ul>	5.1
		<ol> <li>Missed connection – In case of aircraft from India delayed beyond 12 hours from the scheduled time of arrival.</li> </ol>	5.J
		k. Hospital Daily allowance in the event of hospitalisation	5.K
3	What are	a. Pre-existing illness/disease/injury/condition	2.1.10b
	the major	b. Insured travelling against Doctor's advice	3.1
	exclusions in	c. Self-inflicted injury, attempted suicide	3.2
	the policy	d. Insured taking part in Naval, Military or Airforce operations	3.3
		e. War, invasion, acts of foreign enemy, civil war and similar activities	3.4
		<li>f. Ionising radiations, contamination by radioactivity, nuclear fuel and similar activities</li>	3.5
		g. Insured participating in mountaineering, winter sports, manual work, hazardous occupation, etc.	3.7
		h. HIV,HIV related illness including AIDS	3.10
		i. Claims arising from Pregnancy	3.11
		j. Transmission of a communicable disease by insured	3.14
		k. Sexual Molestation, Corporal Punishment	3.15

		I. Suits or legal action by insured's family members	3.16
		m. Confiscation or detention by custom's officials	3.17
		n. Influence of drugs, alcohol or intoxicants	3.18
		(Note: the above is a partial listing of the policy exclusions. Please refer to	
		the policy clauses for the full listing)	
4	Waiting	Not applicable	
	period		
5	Payment	Reimbursement of covered expenses up to specified limits	
	basis	Cashless payment of covered expenses upto specified limits in the	
		Hospitals under the network of Overseas Service Provider.	
6	Cost sharing	In case of a claim, this policy requires you to share the costs as specified in	Table of
		the table of benefits under the column "Deductibles"	Benefits
7	Renewal	The Policy is issued on per trip basis. It is renewable on mutual consent in the	
	condition	case of annual policies issued to Corporate Frequent Travelers.	
8	Renewal	Does not apply.	
	benefits		
9	Cancellation	The Policy may be cancelled in cases where the journey is not undertaken,	2.1.1(ii)
		subject to the specified clause in the policy	
10	Special	Pre-acceptance Health check-up to be carried out for persons above 70 years	
	condition	seeking OMP cover	
	and special		
	benefit		

## LEGAL DISCLAIMER

The information must be read in conjunction with the product brochure and policy document. In case of any conflict between the Customer Information sheet and policy document the terms and conditions mentioned in the policy document shall prevail.

For details, please refer to policy clauses for full details.